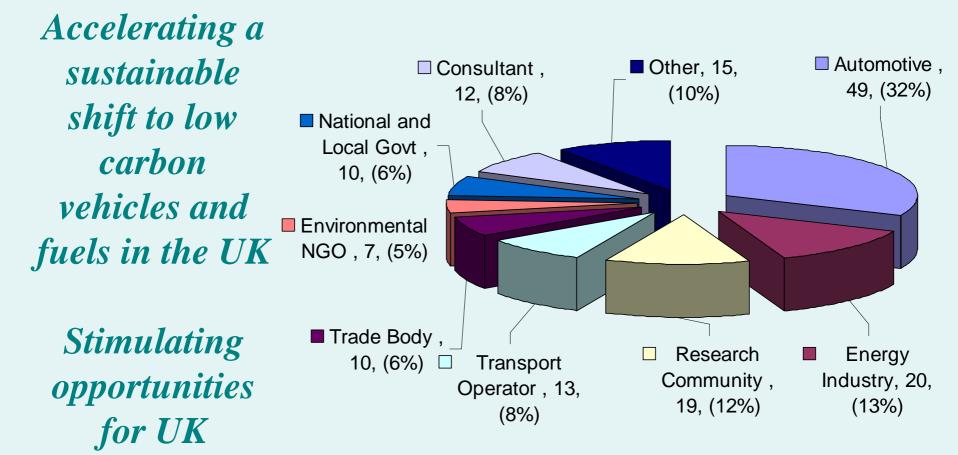
## **Consumer choice - the move to low carbon cars**

14<sup>th</sup> April 2005 SMMT

Greg Archer Low Carbon Vehicle Partnership Director



### Low Carbon Vehicle Partnership



businesses

LOWC<sup>VP</sup> low carbon vehicle partnership

#### Study objectives

To investigate -

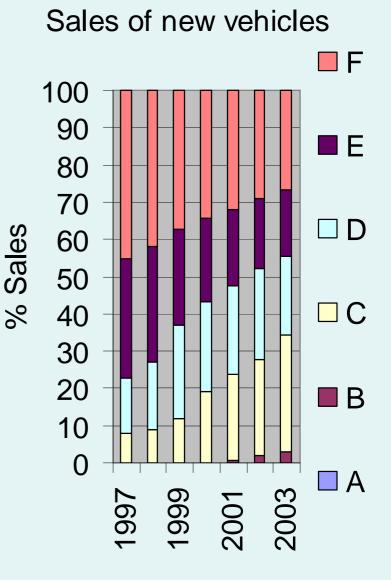
Awareness, knowledge and understanding of low-carbon and/or fuel-efficient passenger cars

Attitudes to the environment in relation to low-carbon passenger cars

Likely adoption of fuelefficient/low-carbon passenger cars, including barriers and motivations.

Desk research conducted by Ecolane Consultants





#### Car-buyer attitudes & behaviour

- Natural environment
- Economic environment
- Regulation & law
- Fuel/Road infrastructure
- Product availability
- Vehicle application
- Consumer attitudes

Attitudinal link

Awareness / Concerns
Knowledge / Understanding
Values / Culture

Influence

**Car-buyer behaviour** 

#### **Attitude-Action Gap**

*"…concern for environmental impact of cars … does not often translate into behavioural change" (DfT 2004)* 

#### Running (fuel) costs are <u>reported</u> as an important factor influencing new (private) car buyers

Price
Fuel consumption
Size/Practicality
Reliability
Comfort
Safety
Running costs
Style/Appearance

10%-30%

5%-10% •Performance •Image •Brand •Insurance •Engine size •Equipment levels

<5%</li>
Depreciation
Experience
Sales Package
Dealership
Environment
Vehicle Emissions
Road tax
Alternative fuel

#### Car-buyer behaviour



(DfT 2004)

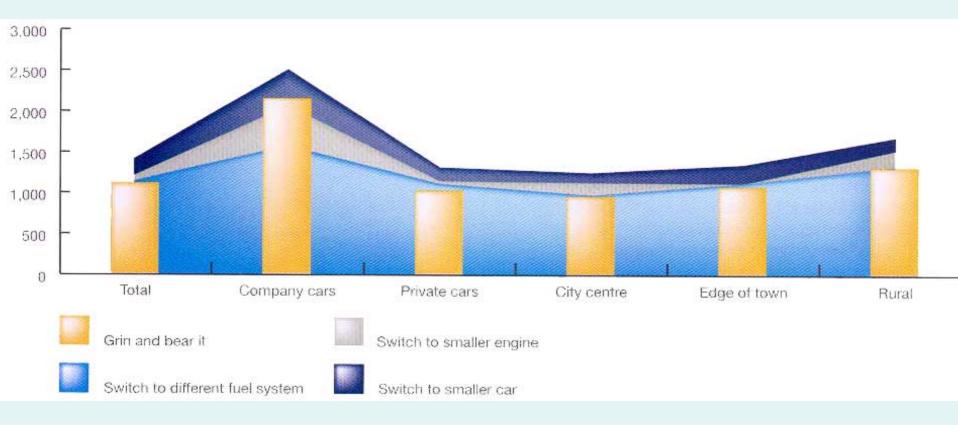
#### But - evidence indicates (private) car buyers pay little attention to mpg in their decision making

Many car-buyers –

- □ Cannot confidently estimate their fuel costs
- Assume that there is little difference in 'mpg' between cars within a class (eg within diesels, superminis, etc)
- Consider 'mpg' as an aspect of car design that can only be achieved by compromising performance and safety (TRI/ECI 2000)
- Do not trust test-cycle results undermining confidence in reported fuel economy
- Consider fuel costs as part of "household budget"
- Will endure significant price increases before considering switching to low carbon vehicles
- Assume buying new means buying best



# Motorists will also endure significant additional costs before switching to an alternative vehicle



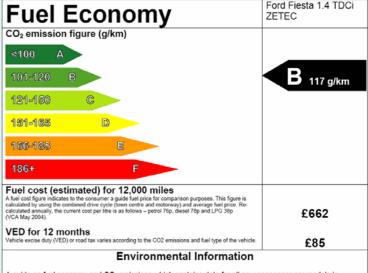


#### Public understanding of climate change and vehicle emissions are limited

□ There are widespread public pre / misconceptions concerning alternative fuelled / low carbon vehicles

Public concern about climate change is very high – but understanding of the causes and solutions more limited

□ The new car label will raise awareness of vehicle emissions and the link with mpg and running costs



A guide on fuel economy and CO<sub>2</sub> emissions which contains data for all new passenger car models is available at any point of sale free of charge. In addition to the fuel efficiency of a car, driving behaviour as well as other non-technical factors play a role in determining a car's fuel consumption and CO2 emissions. CO2 is the main greenhouse gas responsible for global warming.

Make/Model Ford Fiesta 1.4 TDCi ZET Fuel type Diesel		ZETEC	Engine capacity (cc): 1399 Transmission type: 5 speed manual		
Fuel Consumption	uel Consumption:				
Drive cycle		Litres/100km		Mpg	
Urban		5.4		52.3	
Extra-urban		3.8		74.3	
Combined		4.4		64.2	

Carbon dioxide emissions (g/km): 117g/km

Low

Important note: Some specifications of this make/model may have lower CO2 emissions than this. Check with your dealer.

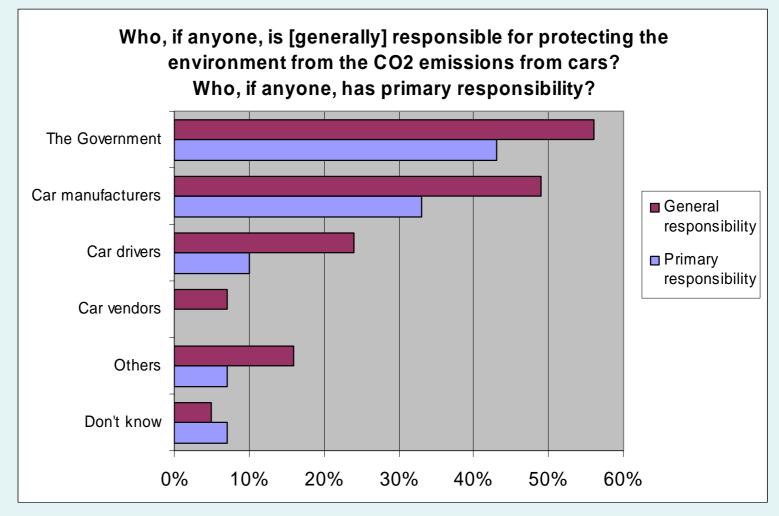




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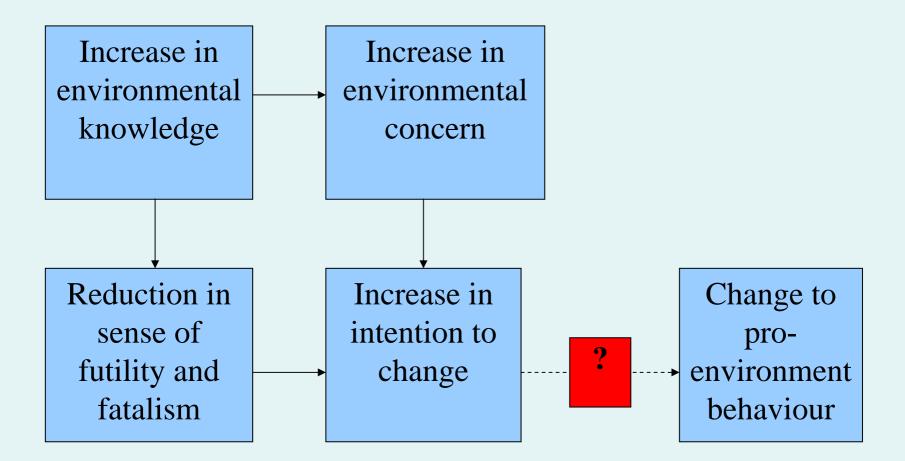


#### Few motorists take personal responsibility for reducing CO2 emissions from the vehicles they drive





## Awareness raising will not alone bridge the attitude action gap and change consumer behaviour





Walton 2004

# Strategies to promote sales of low carbon vehicles

□ Improve information provision and educational campaigns

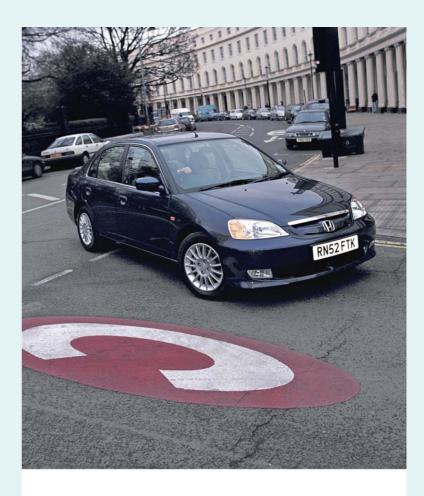
□ Increase economic incentives and reception of price signals

Promote image and amenity value

Target early adopter segments

□ Improve understanding of the most effective strategies to influence consumer behaviour





### Thank you

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